



**ISLAMIC COMMUNITY OF SERBIA**  
**Halal Agency Serbia – HAS, for Certifying Halal Products**

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**Halal Agency Serbia (HAS) Quality Policy Statement 2018**

**Document number: HAS-002**

**Reviewed: Zaki Shaltaf Date: 29.08.2018.**

**Signed:**

Halal Agency Serbia (HAS) is a leading Halal Certification Body offering Inspection, Certification and Training services.

In accordance with our Company vision and mission, it is our aim to become the leader in our industry, a major player in each of the market segments within Europe, and to deliver economic value to each of our customers through quality management of their assets, projects, products and systems, resulting in a maintained licence to operate, reduction of risk and continuous performance improvement.

To achieve this we shall implement mechanisms to:

Integrate quality management into the business decision making, the development and delivery of professional services, purchasing and supplier management

Ensure we share and embed best practice

- Review our performance and learn from our experiences
- Improve our consistency and challenge the way we work so that we improve our performance
- Improve our processes, systems and their implementation (**HAS-015, HAS-016**)
- Provide appropriate training and personal development opportunities to our staff.
- By doing the above, we will ensure that we consistently meet or exceed customer and regulatory requirements.

This Policy is formulated from the Company core values and Islamic Code of Ethics (Quran and Sunnah) and will be periodically reviewed for continuing suitability.